



# Legacy PBX Risk Map for School Districts

Understand the risks of aging phone systems and the impact on safety, operations, and budget.



Modernize to reduce risk.  
Protect students.  
Support your staff.

## RISK LEVEL KEY



**HIGH RISK**  
Immediate attention recommended



**MODERATE RISK**  
Plan to address in the near term



**LOWER RISK**  
Monitor and improve over time



Use this map to evaluate your current system and plan your modernization.



## 1. SAFETY & COMPLIANCE

### HIGH RISK

- May not meet Kari's Law, RAY BAUM'S Act, or Alyssa's Law
- Lack of accurate E911 location information
- No on-site 911 notifications or panic alert integration
- Potential for fines up to \$10,000 per violation



## 2. HARDWARE & SUPPORT

### HIGH RISK

- End-of-life hardware with limited or no vendor support
- Replacement parts are obsolete or unavailable
- Aging systems experience more breakdowns
- Fewer technicians are trained to support legacy PBX



## 6. OPERATIONS & PRODUCTIVITY

### MODERATE RISK

- Limited integration with SIS, paging, and other tools
- Manual processes and duplicate data entry
- Inconsistent user experience across buildings
- Harder to support hybrid and remote staff



## 3. RELIABILITY & PERFORMANCE

### MODERATE RISK

- Limited scalability as district grows
- Higher risk of outages and downtime
- Insufficient for today's call volumes
- Single points of failure in on-prem systems



## 4. SECURITY

### HIGH RISK

- No modern encryption or secure protocols
- Vulnerable to physical breaches
- Cannot support cybersecurity best practices
- Increased risk to district networks and data



## THE REAL IMPACT



**Disrupted Communications**  
Affects safety and daily operations



**Higher Costs**  
Maintenance, repairs, and downtime add up



**Compliance Exposure**  
Risk of fines and legal liability



**Staff Frustration**  
Outdated tools slow down your team

## RECOMMENDED NEXT STEPS



**Document Your Current System**  
Inventory hardware, locations, and phone numbers.



**Assess Risks & Compliance Gaps**  
Use this map to identify your highest risk areas.



**Plan Your Modernization**  
Create a phased plan to reduce risk and improve outcomes.



**Engage a Trusted Partner**  
Work with a K-12 VoIP provider that understands safety, compliance, and district environments.

## MODERNIZATION ROI

Districts that modernize their phone systems achieve:



**Stronger Safety & Compliance**  
Meet E911 and safety requirements with confidence



**Lower Total Cost of Ownership**  
Predictable pricing and fewer costly disruptions



**Improved Reliability & Performance**  
High availability systems built for education



**Better Staff & User Experience**  
Modern tools that are easy to use every day



## Ready to reduce risk and modernize?

Get a no-obligation system review and see what's possible for your district.

[REQUEST A SYSTEM REVIEW](#)